

The Config Team™
SAP Supply Chain Specialists



PreBilt™ Case Study

Sunseeker: Delivering digital transformation through mobility



About Sunseeker

Luxury yacht manufacturer, Sunseeker, exports in excess of 150 yachts a year, to more than 74 countries worldwide, from its production facilities in the UK. Employing more than 2,200 designers, engineers and craftsman, Sunseeker has a global network of around 120 retail and service locations to facilitate delivery of its vessels to customers.

Project Background

With four production plants and five warehouse locations across the UK, Sunseeker operates SAP Warehouse Management (WM) to manage the end-to-end supply chain activities within its facilities. Previously, all processes were managed manually, with operators inputting data into SAP at desktop terminals, which was resulting in processing issues due to a delay in stock being visible in SAP.

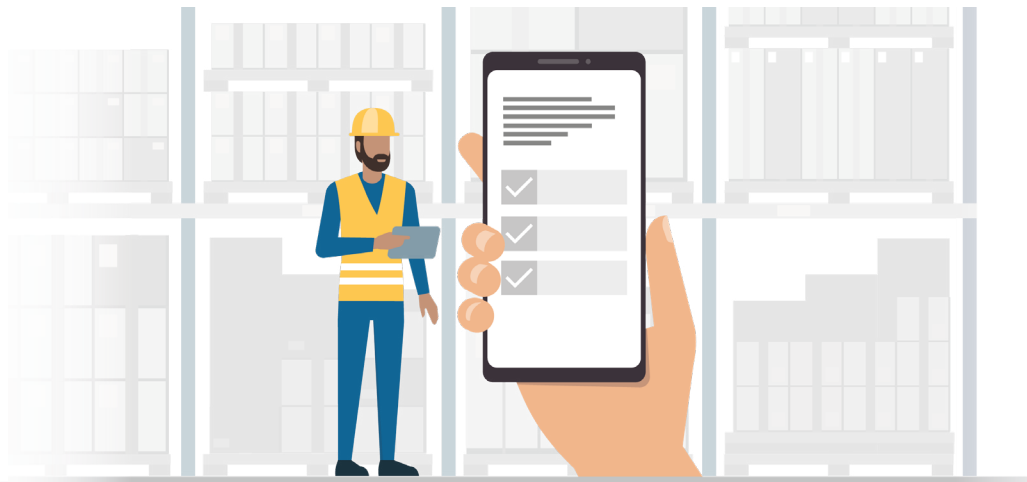
This was slowing down the picking process as parts were not in the location expected when operators were picking orders for production. This had a knock-on effect on the production, as delivery of the right parts to the production plant could be delayed, risking Sunseeker being penalised for late delivery of completed yachts.

Looking for a mobility solution to increase warehouse efficiencies, Sunseeker turned to PreBilt™, from The Config Team, due to its direct integration with SAP, as Darren Taylor, Sunseeker SAP Business Support Analyst, explains: "We explored a few solutions, but we were clear we wanted a direct connection to SAP to enable us to have visibility of live data, which is exactly what PreBilt delivers."

The Solution

The Config Team implemented PreBilt™, a range of out-of-the-box mobile applications for the SAP supply chain, within all of Sunseeker's UK sites. Configuring applications to meet the specific customer needs, 11 out-of-the-box apps for standard processes were deployed, along with two custom apps to cater for managing the returns from the boat lines and goods issued to reservation.

The new applications allow users to carry out end-to-end supply chain activities from goods in, through to stock movements through the warehouse, to goods out, all from a mobile device, with the transactions directly updated in SAP in real-time. Requiring operators to sign-on-glass when stock is moved between locations ensures there is now full accountability and traceability.



Introducing Handling Unit Management (HUM) has created the ability to move large kits of materials in one movement, with one reference number. Previously, cages of up to 100 items, required for one boat line, needed to be moved using complex bespoke functionality developed in-house. The capability to now move these in one movement using native SAP has resulted in a significant time saving.

With an intuitive user interface, completing processes using the new mobility solution has been greatly simplified for operators.

The Results

The introduction of PreBilt has driven a significant improvement in warehouse efficiencies, with stock moved around the warehouse sites quickly and efficiently and all updates visible in SAP in real-time, enabling greater stock accuracy and traceability.

Sunseeker has also seen a vast improvement in user engagement and operator productivity, due to the intuitive, user-friendly interface of the new solution, which eliminates the need for operators to navigate the complex SAP GUI on a desktop.

While the benefits are clear to see in the day-to-day operation of the facilities, the tangible business savings that have been realised, include:



Stocktake reduced
from five days to two days



20% cost saving through parts
delivered to production lines quicker



Significantly reduced
production downtime



Ability to count 30,000 SKUs
across six plants in two days

Customer Feedback

The new mobility solution has transformed the operation at Sunseeker, Darren continues: "The implementation of PreBilt has transformed our supply chain operation, we can now clearly see accurate, live inventory data and have an audit trail for complete traceability.

"The Config Team has expert technical knowledge and clearly understood our processes, the team was integral to the success of this programme from the initial conversations right the way through the project. There was nothing they were not prepared to help with, and we knew we could always rely on them at any time.

"Since the implementation, we have had strong support and always get a quick response to resolve any issues. In addition to the team's specialist SAP knowledge, the whole team has a deep understanding of our processes and is always available for assistance."