



The Config Team™
SAP Supply Chain Specialists

CSR Policy

Introduction

We measure our performance as a business, not just by delivering exceptional SAP Supply Chain solutions, but also by how we positively impact our people, society and the environment. We strive to manage practices that maximise positive social and economic contribution, while minimising the environmental impacts of our business.



Alongside our key CSR policies, we maintain a strong set of values, which define the culture of our business and how we interact with others. We are built on a foundation of collaboration, innovation and teamwork and we respect, value and appreciate the contribution that all our employees, partners and customers make to our business.

Principles

We have identified the following four core areas for our CSR priorities.

People

The way we work with and develop our employees, partners and customers.

Community

Our initiatives to engage with our local and wider community.

Quality

Our continuous improvement to deliver quality solutions.

Environment

Our strategies to reduce our environmental impact.

Our Commitment

People

- Be professional, unbiased and ethical in our business and relationships with employees, customers, partners and suppliers.
- Provide a safe and secure working environment that ensures the health and welfare of employees.
- Treat all our employees, customers and partners equally and with care and respect.
- Support all employees with learning and development opportunities.

Community

- Encourage and support employees in their own community activities and fundraising efforts.
- Create a programme of fundraising activities to support our selected corporate charity.
- Always work with local suppliers and businesses where possible.
- Support the next generation of digital talent through partnerships and activities with local universities.

Quality

- Safeguard the interests of our customers, partners and employees by practicing excellent security procedures.
- Demonstrate best practice through maintaining industry standards and certifications.
- Promote continuous improvement and development to deliver the highest quality solutions.

Environment

- Reduce our carbon footprint by facilitating meetings and client projects by video conferencing where possible.
- Provide innovative digital solutions to reduce paper from the supply chain.
- Educate all employees on CSR initiatives to help facilitate a reduction in their environmental impact.

Our CSR activities are prioritised at board level, with the importance filtered down to all employees, encouraging our CSR policy to be adopted and respected by everyone within the organisation to ensure we put our people, society and environment at the forefront of our thinking.