



The Config Team™
SAP Logistics Specialists

Case Study

Customer: Wrights Dental
Sector: Healthcare
Solution: SAP WM Implementation and Mobile Applications

About Wrights Dental

Wrights Dental is Britain's longest established full-service supplier of dental products, services and equipment, with more than 100 years of clinical and business experience.

Benefits

-  Significant improvement in picking accuracy
-  Reliance on individual staff members removed
-  Real-time visibility of stock movement
-  Automation of pick locations and good receipts
-  Reduction in delays within goods-in and goods-out areas
-  Greater accuracy in the quality of back end data



The Challenge

Wrights embarked on a major expansion project, which included a reorganisation of its warehouse capacity and process flow systems. There was a need to improve warehouse efficiency to cater for increasing customer demand, while maintaining its high standards of customer service.

Wrights was reliant on manual, paper-based systems, combined with the knowledge of individual employees, which left them vulnerable to stock inaccuracies, bottlenecks and problems arising from staff absence. A large volume of individual SKUs was a further challenge for the systems that Wrights had in place.

The company identified that the volume of information it was required to input manually was hindering company growth and development and so sought a mobile-enabled digital solution.

The Solution

The Config Team implemented full SAP Warehouse Management (WM) functionality, along with a suite of SAP certified mobile applications. WM has enabled complete integration of goods-in, stock management, picking and dispatch processes with SAP to alleviate bottlenecks, allowing complete traceability and visibility of stock movement throughout the entire supply chain.

The mobile applications that were installed; Putaway, Stock Enquiry, Fixed Bin Update, Ad Hoc Bin Count, Ad Hoc Material Count, Transfer Order Frontend, Pick Bin Replenishment and Delivery Pick, now allow real-time visibility of stock status and location on any mobile device. Time-consuming manual tasks are now simply undertaken with a barcode scan, allowing processes to be completed quickly and with greater accuracy.



01695 557 846
www.theconfigteam.co.uk
contactus@theconfigteam.co.uk