



The Config Team™  
SAP Logistics Specialists



# SAP Supply Chain Healthchecks

## Healthcheck Overview

Investing in SAP software, and associated hardware and systems, is a significant outlay so it is important that you continue to see the value from your investment. Change is inevitable and it is very likely that your business, its operations and processes will have changed since SAP was first implemented. SAP will also have introduced new functionality and software upgrades, which could be impacting your systems.

As a result, business systems may not be performing to optimum levels, slowing down processes and leading to inefficiencies. An investigation into your SAP Supply Chain systems will review your solutions to analyse whether they are still effectively supporting business needs.



# Healthcheck Rationale

Our independent review into your SAP Supply Chain solutions will assess the overall health of your systems, and crucially, how well they are supporting your business.

If you are experiencing any issues with your systems, including slow performance, functionality not performing as expected, gaps in reporting or end users being unhappy with the solution, it is important to identify the causes to establish the best route for improvement.

We understand that IT departments can often identify issues and causes within SAP systems, but may need an independent verification to enable internal authorisation to progress any changes. We will provide a full report of our findings, to ensure internal resources have full documentation confirming the identified issues and proposed next steps.

Healthchecks are not purely for when there are existing issues. If you are looking to upgrade systems or technology, such as moving to S/4HANA, introducing automation or mobilising processes, a Healthcheck will ensure the current solution is running effectively and can cater for new technology requirements. A standalone review of existing mobility solutions can also be performed to ensure all mobile applications are meeting current process needs.





## Healthcheck Benefits

Undertaking an SAP Supply Chain Healthcheck, and implementing subsequent recommendations, will ensure your SAP systems are running to optimum performance levels to continue to drive business value from your investment.

The improved system performance will undoubtedly deliver increased operational efficiencies and cost savings, while, in addition to resolving the reported issues, a Healthcheck can also identify opportunities for improvement.

## Healthcheck Process

We carry out our Healthchecks in three coordinated phases.

01

### Customer Input

We will gain feedback on your current solution to find out if you have any pain points in the system, functionality that is not working as well as you expect, business processes that are difficult to reflect in the system and whether you have any reporting gaps.

02

### Analysis

Our consultants will facilitate a workshop to discuss the current solution and then undertake the required analysis of the system to identify the root cause of the issues.

03

### Outcomes

We will provide a report detailing the root cause of the highlighted issues, proposed fixes and solutions to resolve issues and recommended process changes that could improve system efficiency and performance.



## SAP Supply Chain Complete Healthcheck

An in-depth 30-day investigation into your current SAP systems and processes, which will include:

### Functional Consultant

- Workshop (on-site or remote) to discuss solution and issues
- Investigation into reported issues
- Review of general business processes

### Technical Consultant

- Identify areas in ABAP, which appear to be running slow
- Determine root cause of issues
- Review of ABAP code behind the highlighted areas

### Basis

- Analyse the database looking for unusually large tables
- Investigate table scans being performed on large tables
- Identify times of day the database is stressed



## SAP Supply Chain Targeted Health Check

A targeted 10-day investigation into highlighted areas of pain in the system including:

### Functional Consultant

- Workshop (on-site or remote) to discuss issues and processes
- Investigation into advised issues

### Technical Consultant

- Review of ABAP code behind the highlighted areas



## SAP Supply Chain Mobility Healthcheck

A performance review of your current suite of mobile applications, which will include:

### Functional/Technical Consultant

- Workshop to discuss issues and processes
- Software and hardware updates
- Review full suite of mobile applications
- Monitor usage levels of all applications
- Analyse current user knowledge



