



Covid – 19: Our Working Practices

As businesses, across all industries, adapt to the challenges of Covid-19, we want to reassure customers that we have robust policies in place to ensure the continued safety of our staff, customers and partners, while maintaining the high delivery standards of our products and services.

All members of our team are continuing to work from home as their default location, however, to ensure we look after the wellbeing of our employees, our office remains open for those wishing to use it. A thorough risk assessment has been undertaken of our work environment and we continue to monitor the developing situation and latest Government guidelines, adapting our processes and working practices accordingly.

In-line with current Government guidance, we will support customers on-site where appropriate. We recognise that every business is different, with its own challenges, and so we have put measures in place to enable us to operate in the way that best meets the needs of each individual customer. For customers that are not accepting third parties on site, we have been successfully implementing full SAP solutions remotely through remote access to customer systems.

For customers that require our consultants to be on-site, we have a robust safety policy in place to enable us to work effectively at customer facilities, including complying with the necessary PPE, risk assessments and any client specific protocols.

Our flexible approach, which has allowed us to adapt our solutions and services within a changing landscape, has seen many existing and new customers turn to us for support over recent months. For further information on our approach to delivering projects in the current climate, or to discuss your business requirements, please get in touch on 01539 562366 or email contactus@theconfigteam.co.uk.