



The Config Team™  
SAP Logistics Specialists

## Case Study

**Customer:** CMS Distribution  
**Sector:** Retail  
**Solution:** Mobile Packing Application

### About CMS Distribution

CMS Distribution is a leading specialist technology distributor supplying products to retailers and resellers in the UK, Ireland and across Europe. The organisation sells to more than 3,000 business to business and business to consumer reseller partners including online retailer, Amazon.

### Benefits



Accurate, real-time updates direct to SAP system



Ability to print SSCC labels straight from the app onto a mobile device



Easy to use, keeping operator training needs to a minimum



Improved customer satisfaction by ensuring there are no incomplete customer deliveries



### The Challenge

With little prior notice, Amazon issued a new directive for the barcoding of products, which is unique to the online retailer. In order to retain this business, CMS was required to conform to the new directive quickly and with minimum amount of system disruption.

CMS required a solution that both complied with the Amazon 'License Plate Receipt' process and could be implemented quickly. The solution was required to support GS1 standard SSCC (Serial Shipping Container Code) compliant Amazon certified labels and EDI (Electronic Data Interchange) Advance Shipping Notices.

### The Solution

The Config Team developed a bespoke mobile packing application that captures the required SSCC details in real-time, ensuring that stock information is always up to date. CMS now has a fully certified Amazon solution that provides accurate advance notice of deliveries via ASNs (Advance Shipping Notices).

Labels are printed to Amazon's specifications, directly from SAP, and the system automatically triggers the EDI details for packed parcels and deliveries direct to Amazon. The solution also offers the ability to trace everything that is in each individual box, enabling advance customer notification of order details, which eliminates the need to re-label the stock when it arrives.

The entire process took less than ten weeks, from initial design through to application realisation and final implementation.



01695 557 846  
www.theconfigteam.co.uk  
contactus@theconfigteam.co.uk