



SAP Super User

Andy's Story



Life before The Config Team

"I was a systems administrator working in the logistics department at a large food manufacturing company. I had day to day tasks to complete, and the occasional meeting to attend, but after three years doing the same thing in the role it became very monotonous and tedious at times.

On a typical day, I'd have about four hours of work so I'd spend the rest of the time researching new solutions that could benefit my department and creating programs using Visual Basic. I'd also frequently ask other departments for work to fill my time.

Then, in March 2005 I was asked to join the SAP Implementation team and I immediately said yes! I was dropped in at the deep end and quickly had to learn SAP WM functionality as I was responsible for training 125 fork lift operators and office employees.

Whilst on the project I had the privilege to work with The Config Team who were a great help to me in gaining knowledge of SAP. Three months before go-live I had so much work to do, I was working 12 to 14 hour days. To me, I finally had a purpose to the department as I was the key person in logistics.

But, months after the go-live, it was business as usual, all the issues had been fixed and I was back in my day to day role. Boredom soon set in and despite asking to be moved onto other projects, my manager didn't want me to leave the logistics business."

The decision to move on

"I was eager to leave the company but I liked the security that my job provided. I also knew if I were to leave, I would need more qualifications. But, having experienced what life could be like working on projects, and realising I wouldn't get that level of excitement and fulfilment staying put, I needed to make a change.

I managed to get my company to authorise four SAP courses to help my career prospects, and having stayed in contact with The Config Team after working with them, I sent off my CV.

Life with The Config Team

"After just two days with The Config Team I was given my first customer, Siemens Medical. I was in shock and very nervous, as I had only just started my new job. I drove to Siemens Medical with Andrew Moses, The Config Team's Managing Director, for the initial visit and it went really well.

From that first visit, I knew being a consultant was for me. Helping people and giving good advice to provide awesome SAP solutions, gives you great job satisfaction.



I was given comprehensive training in all aspects of logistics execution and if I ever had an issue, there was always someone in the team to help me.

I progressed into ABAP and Production Planning to further my overall SAP knowledge. I felt very comfortable with my SAP knowledge and enjoyed the fact that I could provide customers accurate answers to questions.

My confidence grew considerably during the first 12 months at The Config Team. I was heavily involved in selling The Config Team brand, and was asked to help at many events, demonstrations and presentations.

I feel my biggest achievement was a PoC demonstration for a customer. I had never done anything like it before but me, and my colleague Julian, I nailed it. It was yet another sense of achievement.

Over my three years with The Config Team, I've been given many opportunities to help the company grow. I am now competent in WM, LE, PP, QM and have a good ABAP, BASIS and Authorisations knowledge.

My working life has changed so much. There's lots of variety of work available from customer facing roles, projects, support, innovation and development. I have gone from working on tedious tasks on daily basis, to a great company with so much opportunity."