



**The Config Team™**  
SAP Logistics Specialists



## Mobile SAP Proof of Delivery (POD) App

**Remove paperwork and make deliveries easier with our Mobile Proof of Delivery (POD) App, a complete mobile solution.**

Execute real-time proof of deliveries to allow efficient customer invoicing, update specific customer orders, process customer returns and manage packaging inventory movements. Information is sent directly back to SAP for immediate analysis, so you can take action and invoice without delay.

### Challenges

#### **Delayed reaction**

The more drivers you have on the road the more paperwork you will have to be manually entered onto your SAP system. Damages, shortages, delivery notes and queries will all need to be logged in order for appropriate action to be taken, and this can lead to process bottlenecks.

#### **Reducing the flow**

Paperwork backlogs mean that invoice queries cannot be resolved quickly and efficiently. Payments are then put on hold leading to cash flow issues and lost customers.

#### **Broken promises**

Nothing impacts customer satisfaction more negatively than inaccurate, damaged or late shipments. At the same time, nothing cements customer relationships better than efficient outbound material handling processes that consistently provide accurate, on-time deliveries.

#### **Tied to a desk**

Logging onto SAP can be time-consuming, especially if you're using a traditional desktop configuration, and paperwork is often pushed to the bottom of the priority list when things get busy.

#### **Process agility**

If you can't react instantly to the needs of your customer then your delivery system is not agile enough to cope in today's fast moving marketplace. Failure to deliver what's needed today leads to lost customers tomorrow and it's not just last-mile delivery organisations that need to be on top of the game.

#### **Failure to comply**

The law requires all vehicles to be checked thoroughly before deliveries can begin. Are you sure your drivers are carrying out the necessary checks before they leave the depot? If not, you could end up facing fines and other action.



## Benefits



### Reduce Delivery Paperwork

No need for manual input to SAP. Real-time proof of delivery data is recorded using the driver's device. Queries, damaged goods and shortages can all be actioned immediately.



### Full Traceability

Track and monitor delivery progress in real-time. GPS coordinates are recorded via the driver's device so that you can see exactly what the delivery picture is at any point in the day.



### Real-Time Invoicing

Direct integration to SAP for faster, more accurate and efficient invoicing.



### Speed Up Delivery Schedule

Save time by removing the manual inbound and outbound vehicle check lists. The driver's mobile device will record and save into SAP to ensure vehicle is fully roadworthy.



### Full Audit Trail

Images, comments and signatures are attached to the proof of delivery document so they cannot be lost.



### Promotional Marketing

Customers can view product advertisements directly through the driver's device.

## Platform

Movilizer is a leading Global Mobile Enterprise Application Platform (MEAP), a Honeywell company that empowers businesses to realise their digital transformation and deploy agile strategies.

The Config Team are specialists in mobile SAP solutions and offer tried and tested systems, and we choose to develop solutions using the Movilizer platform as it delivers all the functionality needed for a fully integrated, end-to-end warehouse logistics solution, including 3PLs in a way that is easy for the operator to use.

# Features



## GPS

Efficient multi-drop route planning through integration with Google Maps.



## Device Agnostic

Works on most mobile devices from a smartphone, barcode data capture terminals, tablets and ruggedized mobile devices.



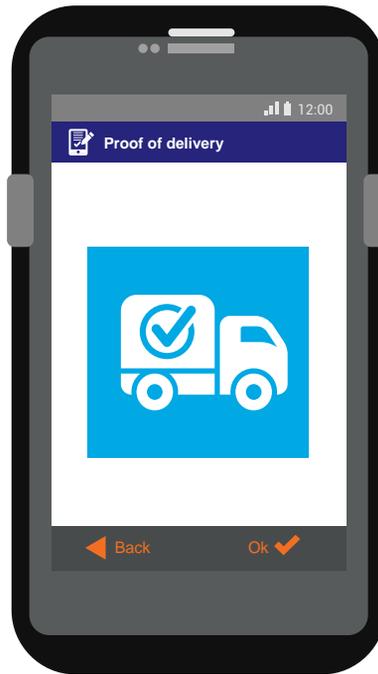
## Sign On Glass

Documented authorization and capture electronic proof of delivery.



## Image Capture

Record discrepancies, damaged items and comments to support proof of delivery documentation.



## Works Offline

No need for a cellular signal as the app is self-contained within the mobile device.



## Customer Feedback

Customers can rate the service and products. A selection of sliders, check boxes and open text fields allow direct feedback.



## Media Support

Display and save supporting documents such as PDFs, images and videos.



## Call Customer

Contact number is populated ready for direct calling through the device's dial button.



**Customer Feedback**

Customer Survey

Customer: TCT Bargins

Please rate the driver (1=Poor, 5=Excellent) **4**

Would you like to see Promotional products with the next delivery?

Additional Comments

Back Ok ✓

**Vehicle Check**

Driver Checks Outbound

Selection: ROUTE-ZWAM30

Driver: ATHOMS

Vehicle: V99 JJH

Mileage: 990

Select vehicle check item to confirm nil defect

Air: Check for pressure and leaks

Fluid levels: Oil, water and fuel

Tyres: Visual check for tread, depth and cuts

Wheel nuts: Visual check, damage and tightness

Electrical: Lights, wipers, washers horn and indicators

Brakes: Check for air pressure, leaks and damage

Back Ok ✓

**Navigate to customer**

22 Holmcroft Road, Stafford ST...

90 Woodlands Road, Stafford S...

2 min 3 min 7 min 2 min

Leave now

1 min (0.3 mile)

Back Ok ✓

- Improve Accuracy
- Eliminate Paperwork
- Increase Driver Productivity
- Enhance Customer Service

To find out how **we can benefit you**, get in touch.  
We'll be happy to show you a demo.

**Call 01695 557 846**  
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